

## **FACT SHEET: How to get affordable internet at home or on the go**




1. Social Tariffs – Cheaper, flexible internet for people on benefits. Save on average £21 per month

- Visit: [www.ofcom.org.uk/social-tariffs](http://www.ofcom.org.uk/social-tariffs) or search “Social Tariff Broadband”
- Call your provider and ask. No credit checks/fees. Fixed prices




2. Pick the right broadband package for you

Don't pay for more than you need. Unsure? Start with a lower package – you can always upgrade later.

Your internet use	What you do online	Speed you need	Recommended package
 <b>Light use</b>	<ul style="list-style-type: none"><li>- Email and browsing websites</li><li>- Checking job listings</li><li>- Online forms (e.g. benefits)</li></ul>	Low (10–30 Mbps)	<b>Basic or Social Tariff</b> Great if you're on a budget
 <b>Medium use</b>	<ul style="list-style-type: none"><li>- Watching YouTube or Netflix</li><li>- Using Zoom or WhatsApp calls</li><li>- A few devices online at once</li></ul>	Medium (30–60 Mbps)	<b>Standard Package</b> Good for most small households
 <b>Heavy use</b>	<ul style="list-style-type: none"><li>- Online gaming</li><li>- Multiple people streaming</li><li>- Working from home with video calls</li></ul>	Fast (60+ Mbps)	<b>Faster Package</b> Only if you really need the speed

Consider switching provider regularly and not taking out long contracts in case your circumstances change. You could also bundle your services by purchasing broadband and mobile services together to give you cost savings, priority access and convenience.

3. Free or low-cost public Wi-Fi in public places such as libraries

 Use public Wi-Fi safely – avoid online banking or entering personal details unless the connection is trusted.

4. Save on mobile data

- Look for cheap SIM-only deals
- Use Wi-Fi whenever possible
- Choose apps that use less data
- Set a warning so that you don't go over your data limit



Try comparison sites or ask your provider about data-saving plans. You can also apply to the National Databank at many libraries or digital inclusion hubs.



**Cambridgeshire  
Community  
Hubs Network**